



PHS Compliance improves productivity and comms for its mobile engineering workforce

The rugged Panasonic Toughpad FZ-N1 handhelds are ideal for voice, data and applications for the mobile workforce

Date - May 2018

Client - PHS Compliance

Location - Warrington, UK

Challenge

To improve productivity and communications for engineers in the field

Solution

The Panasonic Toughpad FZ-N1 handheld for voice and data services and productivity applications

“They are more than tough enough to stand up to the testing environment and offer all the essential computing functionality our engineers need when carrying out their duties.”



Dan Bloor, Systems Manager, at PHS Compliance



Improve productivity and communications

PHS Compliance has equipped its Portable Appliance Testing engineers with rugged Panasonic Toughpad FZ-N1 handheld tablets to improve productivity and communications when safety testing electrical appliances across the UK. Switching from a leading PDA manufacturer, PHS Compliance chose the slim and lightweight 4.7" Panasonic Toughpad handheld for its enhanced functionality.

PHS Compliance chose the FZ-N1

The first phase of the roll-out saw 75 PAT engineers equipped with the new Panasonic devices. They are being used to access key applications, such as receiving jobs and downloading and transferring test results back to head office. As well as mobile telephone capabilities, the engineers can also use the new devices for access to Google Maps and central office applications, such as WebExpenses and the HR System.

The Panasonic devices are now being rolled-out to a total of almost 500 PHS Compliance mobile engineers. As well as PAT engineers, the devices will be used by teams carrying out services such as fire safety checks and project engineers installing LED lighting replacement schemes to help organisations reduce energy costs and carbon emissions.

Dan Bloor, Systems Manager, at PHS Compliance, said: "The Panasonic devices are more than tough enough to stand up to the testing environment and offer all the essential computing functionality our engineers need when carrying out their duties."

"Tough enough to stand up to the testing environment"

Shaun Wilkinson, a PAT engineer, said: "The new Panasonic Toughpad has undoubtedly improved the way I work. I can simply click on a specific job and then on to the postcode which brings up Google Maps. It has saved me time and I don't have to have more than one device on my windscreen. I have also saved time by being able to quickly download my test results and sign jobs off. Overall I feel that the new devices give a professional look and I have had many clients express how they look just like a smart phone."

Sets new benchmark in the handheld market

Nick Miller, Corporate Sales Manager at Panasonic Toughbook, said: "The Panasonic Toughpad FZ-N1 is ideal for the mobile worker that needs a tough and lightweight device to deliver all the functionality of the office while on the move."

Angled barcode reader protects and enhances productivity

The Panasonic Toughpad FZ-N1 with Android 5.1.1 is one of the thinnest and lightest handheld tablets in the 4.7 inch category. It brings together the best of handheld, smartphone and barcode reader functionality into a single rugged and hard-working tablet. The device offers features including an angled rear barcode reader which protects users from repetitive strain and enhances productivity, and an optional passive and active pen for precise handwriting and signature capture.

Thanks to its fully-rugged design, with MIL-STD-810G certification, IP67 rating, and 1.8-metre drop resistance, the device delivers a long life-span and very low total cost of ownership.

Compliance for business

PHS Compliance provide safety test and inspection services for electrical, gas, fire, air conditioning and specialist medical equipment via PHS Compliance and JPen Medical. PHS Compliance also provides nationwide mechanical and electrical (M&E) installation services.

Based near Warrington and with over 400 highly qualified and experienced engineers nationwide, PHS Compliance helps over 2,000 customers across the UK achieve compliance with government legislation on health and safety at work, and its services ensure that customer employees, visitors and premises are protected by effectively managing and mitigating risk.